

E.01345A.08.0172



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ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 71821

Date: 9/30/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Harold L.**

Dickey

Account Name: Harold L. Dickey

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Surprise

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company. **Arizona Public Service Company**

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:

Harold L. Dickey

[REDACTED]
Surprise, Arizona
HL&GEO@AOL.COM

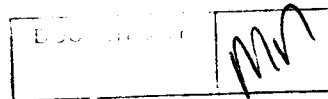
24 September 2008

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, Arizona 85034

Arizona Corporation Commission

DOCKETED

OCT - 2 2008



AZ CORP COMMISSION
DOCKET CONTROL

2008 OCT - 2 A 11: 06

RECEIVED

Members;

Today we received our usual electric bill for the past 10 days, and as usual the basic rate for kwh is up a few cents coming now to .142 cents per kwh. Where we lived for many many years the rate was always 5 cents per kwh. So this is really a lug on fixed income people.

We absolutely have to have electric power to live in this hot climate, so it necessary to be sure the companies that furnish the power have enough money to operate and service us.

It's the expenses I am concerned about _____. I believe that this company nor any other public service company should donate money to any of the professional sports in the area. Or they should not be allowed to have suites and other expensive seats, or they should not be allowed to advertise in any way at the sports arenas. These pro-athletes make more money in a six month time than most everyone else makes in their entire lifetime.

ARIZONA CORPORATION COMMISSION

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Also the salaries and remunerations being paid to a lot of the corporate officers are out of control, even those companies who have gone bankrupt have given their CEO's a huge bonus at the expense of the people. Salaries, benefits and paid country club dues etc and trips and automobiles should be controlled and dis-allowed when excessive.

In short, there are many ways a company can increase its earnings by cutting expenses. And I hope you people will do the right things in controlling this and other corporations who want to charge the public for their services. I don't believe anything should be done to make a certain rate permanent. Too many changes come in life to always give someone a higher base to work from.

Harold L. Dickey
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/30

(Docket No. E-01345A-08-01720)

I called customer to clarify if this was just a comment for the record as there was no specific mention of a rate increase opinion. When I called the customer he did say that APS and other public utility companies are entitled to a rate increase but not at the expense of the public. I told customer that his opinions would be entered into our database for the record and his comments will be docketed so that the Commissioners would have an opportunity to read his opinion prior to rendering their decision in this matter. Customer was thankful that ACC staff called him directly to explain this to him. CLOSED.

9-30 E-mailed Guadalupe Ortiz @ ACC's Phoenix Office to have this OPINION docketed towards Arizona Public Service Company, Docket No. E-01345A-08-01720. File closed.

End of Comments

Date Completed: 9/30/2008

Opinion No. 2008 - 71821

E-01345A-08-0172

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 71847

Date: 10/1/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Peggy Last: Landercasper

Account Name: Peggy Landercasper

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: n/a

Nature of Complaint:

***** E-01345A-08-0172 *****

Caller left voice mail message that she is opposed to the proposed rate increase. She "votes no".

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and with the Docket in this matter.

End of Comments

Date Completed: 10/1/2008

Opinion No. 2008 - 71847

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days

Opinion No. 2008 - 71858**Date:** 10/2/2008**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**First:****Last:****Complaint By:**

John T.

Mahan

Account Name:

John T. Mahan

Home: [REDACTED]**Street:**

[REDACTED]

Work:**City:**

Surprise

CBR:**State:**

AZ

Zip: 85374

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No. E 01345A-08-0172

It is beyond reason for Government agencies to continue past practices of allowing the management of public utilities to continue to grossly mismanage their operations and pass the resulting excessive costs on to the hapless consumer. When we are placed in the undesirable position of being forced to use one vendor for electrical service, we must rely on the Corporation Commission to act in our behalf. Any action to approve a rate increase of this magnitude would be abusing the trust the public places in you to "watch our backs".

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

Opinion docketed and consumer called and advised of process.

End of Comments

Date Completed: 10/2/2008

Opinion No. 2008 - 71858
